

SURGERY NEWSLETTER - NOVEMBER 2023

PRACTICE WEBSITE

Please take a look at our fantastic practice website:

www.watersidemc.nhs.uk

Here you can find lots of information on our recently finished build and renovation project, as well as important health pathways and information on how to access the services you need.

You can also find information on prescriptions, our practice catchment area and a newly updated 'meet the practice team' page!



Men's Health Awareness Month

Men's health is a crisis, with shorter life and preventable expectancies Globally, around 10.8 million men have prostate cancer, and testicular cancer is common among young men. Alarmingly, men account for 69% of suicides. Education, destigmatizing awareness, and mental crucial to health address are disparities and promote healthier lifestyles and regular check-ups.



WATERSIDE MEDICAL CENTRE IS AN ENHANCED ACCESS HUB

Our practice is very pleased to continue offering our patients access to our 'enhanced access' hub through the Leamington North Primary Care Network. This hub offers a mixture of telephone and face-to-face GP appointments, as well as Nurse and Clinical Pharmacist appointments available for you to utilise in the evenings (18:30-21:00) and at the weekend (Saturday 9:30-16:30pm). If you need an appointment outside of normal hours, please ask a receptionist who would be happy to support you with booking an EA appointment which suits you and your availability.





MEMORY LANE CAFE

SYDNI CENTRE

REOPENING NOVEMBER 1st

Every Wednesday 1-3pm

Run by Warwick University

Support and advice for people living with mild to moderate dementia and their families

Free refreshments and activities provided

Email <u>memorycafe@warwick.ac.uk</u> for more information

RECENT PATIENT FEEDBACK

"Thanks to all at the surgery for all their effort all of the time."

STAFF TRAINING DATES FOR 2023

Please be aware that practices across South Warwickshire will be **closed** from **12:30pm on the following dates** for important staff training:





Out of hours information will be available on our phone system.

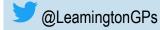


WE VALUE YOUR FEEDBACK!

The team at Waterside Medical Centre work very hard to provide a **high quality** and **responsive** service to our patients but we are always looking for ways to improve our service and listen to what our patients have to say.

There are lots of ways for patients to have their say and we would love to hear from you with any comments you may have as to how we can **improve** our service to vou.





www.facebook.com/WatersideMedicalCentre



Comments cards are available in reception and we have a patient participation group who meet regularly.

USEFUL CONTACT NUMBERS

Out of Hours Service 111

NHS Direct 24/7 111

Mental Health Helpline 0800 161 171
Warwick Hospital 01926 495321

UHCW Hospital 02476 964000

Ambulance Transport 01926 310312

District Nurses 0845 608 0275