

SURGERY NEWSLETTER



APRIL 2021

LOCAL COVID VACCINATIONS

The roll out of the NHS Covid-19 vaccination programme is underway. The practice is working with the Leamington Primary Care Network to deliver the vaccination programme in accordance with NHS guidance.

The PCN reached the government targets to invite all patients in cohort 1-9. This means that everyone aged 50 or over can now book their vaccine. If you are in cohorts 1-9 and have not yet had your first dose, please contact the surgery.

The Leamington PCN has also signed up to vaccinate patients in cohorts 10-12. This includes patients aged 49-18. If you are in this age category, please wait to receive your SMS booking link.

Appointments for all eligible patients are available at our two Leamington clinics and there is no requirement to wait to attend a mass vaccination centre.

It is important to **attend the same venue for both of your vaccination doses**. This is because your second dose will be reserved and we want to **avoid any wastage**. Patients who had their first dose of the vaccine at a Leamington PCN clinic will be contacted before the 12 week mark to confirm their second appointment.

LEAMINGTON SPA PCN
**OVER 50?
 BOOK YOUR
 FIRST COVID
 VACCINE
 TODAY**
 APPOINTMENTS AVAILABLE AT LOCAL CLINICS

EXTENSION BUILDING WORK AND CAR PARKING

The practice building work began on Monday 29th March 2021 and is expected to finish at the end of October 2021. The work includes a two-storey extension at the front and back of the building as well as a full refurbishment of the existing space. This will create an addition 7 consulting rooms and administration space.

The practice will be continuing to operate from the building during the work but there will be changes to the building and the car park during this time.

During the first stage of the work, there will be no parking available in the practice car park for staff or patients, apart from disabled parking. This is due to the drainage works. We apologise for any inconvenience and encourage patients to allow extra time when visiting the practice. Travelling to the practice on foot or via bicycle is recommended. If you do need to park, there is a car park located on Court Street.

During the build, there will be a temporary entrance into the building through reception.

We have sent an SMS to our patients regarding the extension and access to the car park. We will also be keeping our website updated with the latest information.

Thank you for your support and patience. We are looking forward to unveiling the completed building in the Autumn.

EASTER OPENING HOURS

Friday 2nd April (Good Friday) - CLOSED

Saturday 3rd April - CLOSED

Sunday 4th April (Easter Sunday) - CLOSED

Monday 5th April (Easter Monday) - CLOSED

Please ensure you have enough medication to last over the bank holiday weekend.



DOWNLOAD THE NHS APP

If you have a smart phone, download the free NHS App to be able to access your medical records quickly and easily. Once set up, the App allows you to view your records, order medication and book appointments with your GP practice. In addition you can get advice and information about a range of conditions.

NHS

Get more control of your health and care
Get the NHS App

- Book and manage appointments at your GP practice
- Securely view your GP medical record
- Order your repeat prescriptions
- Check your symptoms, get instant advice, and more

www.nhs.uk/nhsapp

Download on the App Store | GET IT ON Google Play

LONG TERM CONDITION REVIEWS

The practice will be resuming the usual process of inviting patients to attend for long term condition reviews, including blood tests, from April 2021.

It is important that you attend for your review appointments when invited to ensure that your medical condition is being properly managed and that your medication is working.

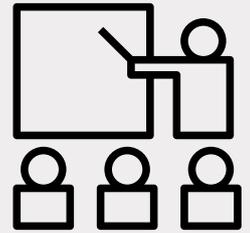
We may ask you to complete a review questionnaire to help understand your current symptoms and medication usage.

Please respond to your review invitation as soon as you receive it.

STAFF TRAINING DATES

Please be aware that practices across South Warwickshire will be closed from 12:30pm on the following dates for staff training:

- Thursday 22nd April
- Wednesday 19th May
- Thursday 24th June
- Wednesday 15th September
- Thursday 14th October



Out of hours info will be available on our phone system.

USEFUL CONTACT NUMBERS



| | |
|------------------------|---------------|
| Out of Hours Service | 111 |
| NHS Direct 24/7 | 111 |
| Mental Health Helpline | 0800 161 171 |
| Warwick Hospital | 01926 495321 |
| UHCW Hospital | 02476 964000 |
| Ambulance Transport | 01926 310312 |
| District Nurses | 0845 608 0275 |

WE VALUE YOUR FEEDBACK!

The team at Waterside Medical Centre work very hard to provide a high quality and responsive service to our patients but we are always looking for ways to improve our service and listen to what our patients have to say.

There are lots of ways for patients to have their say and we would love to hear from you with any comments you may have as to how we can improve our service to you.

 admin@watersidemc.nhs.uk

 @LeamingtonGPs

 @WatersideMedicalCentre

 01926 428321



Comments cards are available in reception and we have a patient participation group who meet regularly.